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OF COUNSEL

LENSKE, LENSKE & ABRAMSON

PATENT, TRADEMARK

UNFAIR COMPETITION

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March 13, 2003

Commissioner of Patents and Trademarks Washington, D.C. 20231

Re: U.S. Patent Application Serial No. 09/829,802 for Cable Operated Pool System Using Buoyant-Slat Pool Covers

Dear Sir:

The applicant in the above-identified patent application is herewith filing a request to revive an abandoned patent application, a supporting declaration and a supplemental response to the Office Action dated May 2, 2002.

It is believed no fee is required for the submission of this petition, since any error is not believed to rest on the part of the applicant.

RECEIVED

NAR 2 6 2003

OFFICE OF PETITIONS Please charge any additional costs or credit any overpayment to Deposit Account No. 19-0258.

Dated: Work 14

Respectfully submitted,

ROBERT J. SCHAAP

Registration No. 20,577 Attorney for Applicant

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March 5, 2003

Woodland Hills Branch Post Office 22121 Clarendon St. Woodland Hills, CA 91367

Attn.: Cindy Pritchard, Complaints

Re: Mail Service

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UNFAIR COMPETITION

OF COUNSEL

LENSKE, LENSKE & ABRAMSON

Dear Ms. Pritchard:

Unfortunately, this is not the first time that we have had to complain to the Woodland Hills Branch of the Post Office. We have found on numerous occasions where correspondence which we send is not received by the recipient, and in addition, we have numerous cases where correspondence which was intended for this office never reached this office.

Within the past year alone, over one dozen pieces of mail were not received by this office, and we ultimately obtained copies through a fax or other means. I have never had such poor postal service since I have moved into this office in the Woodland Hills area. Frankly, the service of this branch of the Post Office is appalling.

Our problem is particularly pronounced, since this is a law office dealing in intellectual property matters. We have had numerous instances where mail sent by the U.S. Patent and Trademark Office, and properly addressed, was never received at this office. Fortunately, the Examiners will initiate phone calls in order to determine if we intended to permit a matter to become abandoned. In addition, we have had situations which have arisen where documents were sent by a court and, again, never received at this office.

Ms. Cindy Pritchard Woodland Hills Post Office March 5, 2003 Page 2

If the situation regarding the mail is not corrected, then I will take this issue directly to the Director's Office in Washington, D.C. I regret the necessity of expressing my concern in such strong terms, but this problem is becoming very pronounced.

Very truly yours,

ROBERT J. SCHAAP

RJS:pjb

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: COMMISSIONER OF PATENTS AND TRADEMARKS, WASHINGTON, D.C. 20231 on 3/14, 2003.

MWW Date of Signature: 3/14 , 2003

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